

Catalpa Health[®]

Mental Health & Wellness For Kids

JOIN YOUR TELEHEALTH APPOINTMENT

Go to **CATALPAHEALTH.ORG** from Chrome, Firefox, Edge, Safari or Internet Explorer

Click on **"OUR PROVIDERS"**



Scroll to provider's name.

Click on your provider's picture.

Select **"ENTER WAITING ROOM"**

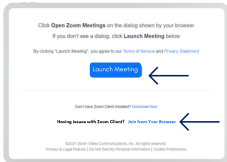


Another web page will open.

Launch Meeting or **Join from Browser**.

- If you do have the Zoom App, click **"Launch Meeting"**. You're done! Your provider will connect with you here.
- If you **don't** have the Zoom App, click **"Join from Your Browser"**

- You will be asked if Zoom can use your microphone and camera. Click Allow.
- Type the client's name into the Name field. Click Join.
- You're done! Your provider will connect with you here.



Make sure you have a strong Wi-Fi signal or are connected through an ethernet cable.



If a laptop, Chromebook, tablet, or phone is being used, make sure it is charged and you are able to keep it plugged in.



Client must be present for initial appointment. Parent/Legal Guardian must be physically present with client.

Our goal is to help set you up so you are prepared and ready for your telehealth session.

Trying to complete a telehealth appointment while you're driving or shopping is likely to prevent you from getting the most out of your child's session.

Find a quiet spot with good lighting. Removing distractions during the appointment is helpful so your child can focus and better participate. Getting interrupted by siblings or other people in the house may make it challenging, so ask others to avoid that area during the appointment. In addition, turn off the TV or background music to ensure everyone can hear each other.

If you are having technical difficulties call us at 920-750-7000 so we can help troubleshoot.

zoom